

Borg Panels Community Complaints Register – DECEMBER 2019

Complaint No	Category	Date	Property	Detail	Actions
96	Noise, Vibration and Air/Odour	18/12/2019	Not provided	Nuisance noise seemingly from the facility Recently noticing 'rumbling' (vibration) Recently noticing a 'chemical' like smell	Environmental Coordinator (EC) commenced investigation into potential site source of noise, vibration and odour. EC discussed potential source of nuisance with resident who agreed to keep a log of approximate times and types of noise. EC reviewed log (taken over a two week period) and site activities (start-ups, shut downs, press running times). EC concluded that for the majority of the times logged by the resident, the facility was not operating. EC undertook attended noise monitoring early AM (7:15am) and early PM (1:25pm). Both events showed noise levels within approved limits. No site activity identified as source of vibration. No site activity identified as source of odour.